

## *Curriculum Vitae*

Liane (Soberman) Ginsburg  
Associate Professor, School of Health Policy and Management  
York University, Toronto, Canada  
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### **A. Rank / Status**

- Associate Professor (tenured)  
School of Health Policy and Management,  
York University
- Visiting Researcher - World Health  
Organization, Service Delivery & Safety  
Department, Geneva, Switzerland (2015-16)
- Adjunct Professor, Graduate Program in  
Kinesiology and Health Science, York  
University
- Adjunct Professor, Master of Science in  
Healthcare Quality MSc(HQ), Queen's  
University

### **B. Degrees**

- 1997-2002     **Doctor of Philosophy (PhD)**  
**University of Toronto, Dept. of Health Policy, Management & Evaluation**  
**Concentration:** Healthcare management and organizational behaviour  
**Dissertation:** "Factors that influence front-line managers' perceptions of comparative reports of hospital performance: design and test of a conceptual model"
- 1993-1995     **Master of Arts (MA)**  
**University of Toronto, Ontario Institute for Studies in Education**  
**Concentration:** Immigration and Diversity, Department of History and Philosophy  
**Thesis:** "Immigration and the Canadian Federal Election of 1993: The Press as Political Educator"
- 1989-1993     **Bachelor of Education (BEd)**  
**McGill University.** Montreal, P.Q.  
Received PQ teacher certification at the Secondary School level in History and Economics

### **C. Employment History**

- Interruptions     Maternity leaves 2004-2005 academic year and 2008-2009 academic year
- 2007-             **School of Health Policy & Management, York University**  
Associate Professor (tenured)
- 2002-             **School of Health Policy & Management, York University**  
Assistant Professor (tenure stream)
- 1998-2000       **Department of Health Administration, University of Toronto**  
Research Officer (various studies)
- 1996-1998       **Smaller World Communications, Richmond Hill (NRC+Picker Group Canada)**  
Analyst / Report Writer (various projects)
- 1992-1998       **Primary Care Research Unit, Sunnybrook Health Science Centre, Toronto**  
Research Assistant (various studies)
- 1996-1997       **Hospital Management Research Unit, University of Toronto**  
Research Assistant

#### ***D. Academic Honours & Awards***

2012	Dean's Award for Research – Faculty of Health, York University	--
2011	Graduate Literary Award – Department of Health Policy, Management and Evaluation, University of Toronto	\$500
2010	Graduate Literary Award – Department of Health Policy, Management and Evaluation, University of Toronto	\$500
2005-2011	Career Scientist Award – Ontario Ministry of Health and Long Term Care	\$250,000
2004	Best Paper – Health Care Management Division, Academy of Management	USD \$500
2002-2004	Postdoctoral Award – Canadian Health Services Research Foundation	\$100,000
2002	Best Paper Based on a Dissertation Award – Health Care Management Division, Academy of Management	USD \$500
2000	Ted Golberg Award for most promising PhD student – Department of Health Administration, University of Toronto	\$1,500
1998-2001	PhD fellowship – NHRDP / CIHR	\$54,000
1999	3M Health Care Quality Team Award – Work redesign team at Sunnybrook Health Sciences Centre. Redesigning core processes of care and changing the care delivery model on a complex continuing care nursing unit.	--
1997-2000	University of Toronto Open Fellowship	\$18,000
1993-95	Graduate Assistantship (OISE / UofT)	\$10,000

#### ***E. Scholarly & Professional Academic Activities***

2015 - 2016	Visiting Researcher (Sabbatical) - World Health Organization (SDS Dept), Geneva
2011 - 2015	Scientific Officer, CIHR Knowledge Translation Research Peer Review Committee
2011 - 2015	Member, Editorial Board, <i>Health Care Management Review</i>
Fall 2013	Invited Chair, CIHR Knowledge Translation Research Peer Review Committee
2013 -	Member, Board of Trustees, Toronto Grace Health Centre
2012	Peer review committee member, Alberta Innovates – Health Solutions Review Panel (LOI)
2007 - 2011	Peer review committee member, CIHR Knowledge Translation Research Committee
2010 -	Ad hoc reviewer for BMJ Quality and Safety, BMC Health Services Research
2003 - 2009	Ad hoc reviewer for Canadian Journal on Aging, International Journal for Quality in Healthcare, Journal of Organizational Behavior
2003 - 2006	Review Panel Member, Nova Scotia Health Research Foundation open grants competition
2003	Reviewer, Canadian Health Services Research Foundation (CHSRF) open grants competition

#### ***F. Graduate Supervisions***

- I am currently supervising 2 PhD students and have previously supervised 2 MSc students in the graduate program in Kinesiology. I also sit on various PhD and MSc student committees.

## G. Graduate Courses

- I have not taught any graduate courses as the graduate program in my home Department (SHPM) is outside my field of study

## H. External Research Funding

### Major non-Tri Council TREC (Translating Research in Elder Care) Funding

#### Co-Investigator

2014 – 2019	Alberta Health. <i>Translating Research in Elder Care (TREC)</i> .. Estabrooks, C.A. (PI) et al. Reference#: PAB03013	\$5M
2014 – 2019	Manitoba Health. <i>Translating Research in Elder Care (TREC)</i> .. Estabrooks, C.A. (PI) et al. Reference#: PAB03013	\$1.2M
2014 – 2019	British Columbia - Fraser Health. <i>Translating Research in Elder Care (TREC)</i> . Estabrooks, C.A. (PI) et al.	\$600,000
2013 – 2018	British Columbia Ministry of Health. <i>Translating Research in Elder Care (TREC)</i> . Estabrooks, C.A. (PI) et al.	\$1.5M
2010 – 2015	British Columbia Interior Health Authority. <i>Translating Research in Elder Care (TREC)</i> . Estabrooks, C.A. (PI) et al. Reference#: TBD	\$900,000

### Other External Funding

2015- 2018	<u>Canadian Institutes of Health Research</u> , Transitional Open Operating Grant, Health Services and Policy Research. <b>Co-Principal Investigator</b> . “Improving Nursing Home Care through Feedback On Performance Data (INFORM)”. Carole Estabrooks (Co-Principal Investigator) & Ginsburg, L., Wagg, A., Anderson, R., Baumbusch, J., Berta, W., Doupe, M., Keefe, J., Cranley, L., Cummings, G., Dearing, J., Hoben, M., McGregor, M., Norton, P., Lanham, H., Profetto-McGrath, J., Reid, C., Senthilselvan, A., Smith, M., Squires, J., Teare, G., Thompson, G.	\$756,827
2014- 2017	<u>CIHR: Partnerships for Health System Improvement (PHSI)</u> . <b>Co-Investigator</b> . “Advice Seeking Networks in Long Term Care”. Estabrooks, C.A. (PI), (PKUs): Cook, H., McLeod, D., (Co-PIs): Baumbusch, J., Doupe, M., Keefe, J., Wagg, A., (Co-As): Berta, W., Cranley, L., Cummings, G., Dearing, J., Ginsburg, L., Knopp-Sihota, J., McGregor, M., Norton, P., Profetto-McGrath, J., Reid, C., Squires, J., Teare, G., Thompson, G., (KUs): 16, (Collab): 12	\$615,000
2014- 2017	<u>Canadian Institutes of Health Research</u> , Operating Grant, Health Services and Policy Research. <b>Co-Investigator</b> . “The Invisible Workforce: Exploring the Roles & Significance of Health Support Workers in Caring for Older Canadians”. Whitney Berta & Audrey Laporte (Co-Principal Investigators), A. Baumann, I. Bourgeault, L. Cranley, R. Deber, B. Gamble, L. Ginsburg, J. Lum.	\$345,636

2014	<u>SIM-one (Ontario Simulation Network)</u> , Development & Implementation Grant. <b>Principal Investigator</b> (with L. Bain, co-PI). “Evaluation of The Use of Simulation to Support an Interprofessional “Just Speak Up” Culture”.	\$9,935
2013-2014	<u>Canadian Institutes of Health Research</u> , Institute of Aging: Operating Grant Bridge Funding. <b>Co-Investigator</b> . Carole Estabrooks (Principal Investigator) + 23 other co-investigators. “Translating Research in Elder Care”.	\$200,000
2013-2014	<u>Canadian Institutes of Health Research</u> , Catalyst Grant. <b>Co-Investigator</b> . Farah Ahmad (Principal Investigator) + 6 other co-investigators. “Interactive Computer-assisted Screening (iCAS) for Depression in Primary Care”.	\$89,933
2013	<u>Canadian Institutes of Health Research</u> , Operating Grant (Bridge funding from large grant pool). <b>Co-Investigator</b> . Carole Estabrooks (Principal Investigator) + 23 other co-investigators. “Translating Research in Elder Care 2.0”.	\$100,000
2013	<u>Canadian Institutes of Health Research</u> , Undergraduate Studentship in Musculoskeletal Research. <b>Principal Investigator</b> (student: Janice Ngeno) “Measuring Adherence to Oral Osteoporosis Medication in Patients Attending an Inter-professional Osteoporosis Program”.	\$4,500
2013	<u>Alberta Innovates- Health Solutions</u> , Collaborative Research & Innovation Opportunities (CRIO) LOI. <b>Co-Investigator</b> . Carole Estabrooks (Principal Investigator) + 15 other co-investigators. “SPARK: Strategic partners applying research knowledge (for the elderly)”.	\$25,000
2010-2013	<u>Canadian Patient Safety Institute</u> , Research Grants Program. <b>Principal Investigator</b> (with D. Tregunno, co-PI, P.G. Norton, H. Campbell, J. Medves). “Assessment of and the Factors that Influence Patient Safety Competence among Health Professionals at Entry to Practice”.	\$121,649
2012	<u>Canadian Institutes of Health Research</u> , Undergraduate Studentship in Musculoskeletal Research. <b>Principal Investigator</b> (student: Alexandra Veres) “A comparison of the importance of the patient identified Theme of Hope as a component of Chronic Disease Education Programs across the arthritis spectrum”.	\$4,500
2012	<u>Canadian Institutes of Health Research</u> , Undergraduate Studentship in Musculoskeletal Research. <b>Principal Investigator</b> (student: Seungree Nam) “Using the Hospital Anxiety and Depression Scale (HADS) as a validated outcome measurement tool in an outpatient fibromyalgia education program”.	\$4,500
2010-	<u>Canadian Institutes of Health Research</u> , Meetings, Planning and	\$19,500

2011	Dissemination Grant: Knowledge Translation. <b>Principal Investigator</b> (with Y. Chuang co-PI, W. Berta, P. Norton). “Learning to Learn from Patient Safety Events”.	
2005- 2009	<u>Canadian Institutes of Health Research</u> , Operating Grant, Knowledge Translation Strategies for Health Research Program. <b>Principal Investigator</b> (with Y. Chuang co-PI, W. Berta, P. Norton., P. Ng., J. Richardson, D. Tregunno). “Factors Influencing Learning from Preventable Adverse Events and Near Misses in Acute Care Hospitals: A Multi-Level Approach”.	\$261,706
2007- 2008	<u>Canadian Patient Safety Institute</u> , Studentship Program. <b>Principal Investigator</b> . “How do age, organizational tenure, and exposure to a safety curriculum in nursing education impact on staff safety behaviours?”.	\$8,000
2006- 2007	<u>Canadian Patient Safety Institute</u> , Research Grants Program. <b>Principal Investigator</b> (with D. Tregunno, co-PI, P.G. Norton, M. Fleming, D. Gilin, W. Flemons). “Patient Safety Culture: Improving measurement and establishing links to patient safety activity”.	\$229,000
2003- 2006	<u>Canadian Institutes of Health Research</u> , Operating Grant, Knowledge Translation Strategies for Health Research Program. <b>Co Investigator</b> (with W. Berta & G. Teare, (co-Pis), L. Lemieux-Charles, D. Davis, S. Rappolt). “Learning Capacity in Ontario’s Long-Term Care Facilities: A Study of Factors that Affect the Adoption, Transfer, Adaptation and Retention of Clinical Practice Guidelines”.	\$208,908
2003- 2008	<u>University of Toronto, Faculty of Medicine Dean's Fund – New Staff Grant</u> . <b>Co Investigator</b> (with W. Berta & G. Teare, (co-Pis), L. Lemieux-Charles, D. Davis, S. Rappolt). “Learning Capacity in Ontario’s Long-Term Care Facilities: A Study of Factors that Affect the Adoption, Transfer, Adaptation and Retention of Clinical Practice Guidelines”.	\$10,000
2002- 2004	<u>Canadian Institutes of Health Research</u> , Special Operating Grant from the President’s Fund. <b>Principal Investigator</b> (with co-investigators: S. Lewis & A. Casebeer). “Incidence of Adverse Events in Canadian Hospitals: Evaluation of Stakeholder Involvement”.	\$20,000
2002- 2004	<u>Calgary Health Region</u> , Small Research Grant. <b>Principal Investigator</b> (with co-investigators: P. Norton, S. Lewis & A. Casebeer). “A comprehensive evaluation of two interventions designed to promote patient safety”.	\$7,000
1996- 1997	<u>HEALNet</u> [Health Evidence Application and Linkage Network, a federally funded Network of Centres of Excellence] Operating Grant. <b>Co Investigator</b> (with M. Murray (PI), P. Norton, D. Roberge, R. Pineault).	\$17,500

“Patient Evaluation Survey Data Disseminated in Healthcare Organizations”.

1990-1995      The Sunnybrook Foundation and the College of Physicians and Surgeons of Ontario.      \$11,500  
**Co Investigator** (with P. Norton (PI) & E. Dunn). “Analysis of Peer Assessment Data”.

## ***I. Internal Research Funding***

2005      York University, Atkinson Faculty Minor Research Grant and Junior Faculty Fund Grant      \$2,200  
**Principal Investigator.** “Improving the Assessment of Patient Safety Culture: Considering Different Stakeholders and Healthcare Settings ”.

2005      Matched funds promised by Atkinson Faculty to support a grant requested from the Canadian Patient Safety Institute.      \$5,000  
Matched funds promised by York, VPRI (Social Sciences) to support a grant requested from the Canadian Patient Safety Institute.      \$5,000  
**Principal Investigator.** “Patient Safety Culture: Improving measurement and establishing links to patient safety activity”.

## ***J. Publications***

### *Refereed Journal Publications*

Ahmad, F, Y Shakya, **L GINSBURG**, W Lou, P Ng, M Rashid, M Ferrari, S Dinca, C Ledwos, K Mckenzie. (In Press). Pre-Consult Interactive Computer-assisted Client Assessment Survey (iCCAS) for Common Mental Disorders: A Pilot Randomized Trial in a Community Health Center. *Canadian Medical Association Journal Open (CMAJ Open)*. Accepted January 2017

VanDenKerkhof, E.G., Sears, N., Edge, D.S., Tregunno, D., and **GINSBURG, L.** (In Press). Patient safety in practical nurses' education: a cross-sectional survey of newly registered practical nurses in Canada. *Nurse Education Today*. Accepted January 2017

Perreira, T., Berta, W., **GINSBURG, L.**, Barnsley., J. (In Press). Insights into Nurses' Work: Exploring Relationships among Work Attitudes & Work- related Behaviours. *Journal of Organizational Behavior*. Accepted December 2016.

**GINSBURG, L.**, & Bain, L. (In Press). The evaluation of a multifaceted intervention to promote 'speaking-up' and to strengthen interprofessional teamwork climate perceptions. *Journal of Interprofessional Care*. Accepted October 2016.

Somanader, D.S., Chessex, C., **GINSBURG, L.**, & Grace, S.L. (In Press). The quality and variability of cardiac rehabilitation delivery: Applying the Canadian quality indicators. *Journal of Cardiopulmonary Rehabilitation and Prevention*. Accepted July 2016

- Hoben, M., Norton, P.G., **GINSBURG, L.R.** et al. (2017). Improving Nursing Home Care through Feedback On Performance Data (INFORM): Protocol for a cluster-randomized trial. *Trials* 18: 9. doi:10.1186/s13063-016-1748-8.
- Ahmad F, Shakya Y, **GINSBURG L**, Lou W, Ng P, Rashid M, Ferrari M, Ledwos C & McKenzie K. Burden of common mental disorders in a community health center sample. *Canadian Family Physician* 2016 62(12):2758-e766.
- Cummings, G.G., Doupe, M., **GINSBURG, L.**, McGregor, M., Norton, P.G., Estabrooks, C.A. (In Press) Development and validation of A Scheduled Shifts Staffing (ASSiST) measure of unit-level staffing in nursing homes. *Gerontologist*, 2016, Vol. 00, No. 00, 1–8 doi:10.1093/geront/gnv682 Advance Access publication February 16, 2016.
- GINSBURG, L.**, Berta, W., Baumbusch, J., Dass, A.R., Laporte, A., Reid, C., Squires, J., & Taylor, D. (2016). Measuring Work Engagement, Psychological Empowerment, and Organizational Citizenship Behavior Among Health Care Aides. *The Gerontologist*, 56(2):e1-11. doi: 10.1093/geront/gnv129. doi:10.1093/geront/gnv129
- GINSBURG, L.** & Gilin, D. (2015) Patient safety climate strength – a concept that requires attention. *BMJ Quality and Safety*. 25(9):680-687. doi:10.1136/bmjqs-2015-004150.
- GINSBURG, L.** (2015). “Speaking up” climate: a new domain of culture to measure and explore. *BMJ Quality & Safety*. 24(11): 661-3. doi.org/10.1136/bmjqs-2015-004598
- Castel, E. S., **GINSBURG, L.**, Zaheer, S., & Tamim, H. (2015). Understanding nurses’ and physicians’ fear of repercussions for reporting errors: clinician characteristics, organization demographics, or leadership factors? *BMC Health Services Research*, 15, 326. doi.org/10.1186/s12913-015-0987-9
- Estabrooks, C.A., Squires, J.E., Hayduk, L., Morgan, D., Cummings, G.G., **GINSBURG, L.**, Stewart, N., McGilton, K., Kang, S.H., Norton, P.G. (2015). The influence of organizational context on best practice use by care aides in residential long-term care settings. *Journal of the American Medical Directors Association*, 16(6), 537.e1–537.e10. doi: 10.1016/j.jamda.2015.03.009
- Lukewich J, Edge DS, Tranmer J, Raymond J, Miron J, **GINSBURG, L**, VanDenKerkhof EG. (2015). Undergraduate baccalaureate nursing students’ self-reported confidence in learning about patient safety in the classroom and clinical settings: An annual cross-sectional study (2010-2013). *International Journal of Nursing Studies*. 52(5):930-938. doi 10.1016/j.ijnurstu.2015.01.010.
- Doyle P, VanDenKerkhof EG, Edge D, **GINSBURG, L**, Goldstein DH. (2015). Self-reported patient safety competence among Canadian medical students and postgraduate trainees: a cross-sectional survey. *BMJ Quality & Safety*. 2015;24(2):135-141 doi:10.1136/bmjqs-2014-003142.
- GINSBURG, L.**, D. Tregunno, P.G. Norton, S Smee, I de Vries, S Sebok, E VanDenKerkhof, M Luctkar-Flude, J Medves. (2015) Development and Testing of an Objective Structured Clinical Exam (OSCE) to Assess Socio-Cultural Dimensions Of Patient Safety Competency. *BMJ Quality and Safety*, 24(3): 188-194.
- Veres, A (student), L. Bain, D. Tin, J.C Thorne, **L. GINSBURG (supervisor)**. (2014). The neglected importance of hope in self-management programs – a call for action. *Chronic Illness* 10(2): 77-80.
- Zaheer, S, **GINSBURG, L. (Supervisor)**. Chuang, Y., Grace, S. (2014). Patient Safety Climate (PSC) perceptions of front-line staff in acute care hospitals: Examining the role of ease of reporting, group

unit norms of openness, and participative leadership. *Health Care Management Review*. 40(1):13-23[Epub ahead of print]

Tregunno, D., **L. GINSBURG**, B. Clarke, PG Norton. (2014) Integrating patient safety into health professionals' curricula: a qualitative study of medical, nursing and pharmacy faculty perspectives. *BMJ Quality and Safety*, 23:257-264. doi:10.1136/bmjqs-2013-001900.

**GINSBURG, L.**, D. Tregunno, P.G. Norton, JI Mitchell, H Howley. (2014) 'Not another safety culture survey': using the Canadian patient safety climate survey (Can-PSCS) to measure provider perceptions of PSC across health settings. *BMJ Quality and Safety*, 23(2):162-170. doi:10.1136/bmjqs-2013-002220

Nam, V (student), D. Tin, L. Bain, J.C Thorne, **L. GINSBURG (supervisor)**. (2013) Clinical utility of the HADS for Evaluating Outpatient Education. *Clinical Rheumatology*. 33(5):685-692. doi: 10.1007/s10067-013-2377-1

Berta W., **L. GINSBURG**, L Lemieux-Charles, E. Gilbart. (2013) Insights into implementation: What, why & how care protocols are implemented in Ontario nursing homes. *Canadian Journal on Aging*, 32 (1):73-85.

**GINSBURG, L.**, D. Tregunno, P.G. Norton. (2013) Self-reported patient safety competence among new graduates in medicine, nursing and pharmacy. *BMJ Quality and Safety*. 22(2):147-154. doi:10.1136/bmjqs-2012-001308.

Dunn, L., E. VanDenKerkhof, S. Karp, O. Toyin, D. Edge, **L. GINSBURG**. (2012) Perspectives on Patient Safety among Undergraduate Nursing Students. *Journal of Nursing Education*, 51(9):526-31. doi: 10.3928/01484834-20120706-04.

**GINSBURG, L.**, E. Castel, D. Tregunno, P.G. Norton. (2012) The H-PEPSS: An instrument to measure health professionals' perceptions of patient safety competence at entry into practice. *BMJ Quality & Safety*, 21(8):676-684.

Gravelly, S., **GINSBURG, L.**, Stewart, D.E., Mak, S., & Grace, S.L. (2012). Referral and use of heart failure clinics: what factors are related to access? *Canadian Journal of Cardiology*, 28(4):483-489.

Mitchell, G.J., Tregunno, D., Gray, J., **GINSBURG, L.R.** (2012). Patterns of Patient Safety Culture: A Complexity and Arts-Informed Project of Knowledge Translation. *Nursing Leadership*, 24(2):65-77.

Mallidou, A., Cummings, G.G., **GINSBURG, L.R.**, Chuang, Y., Kang, S., Norton, P.G., Estabrooks, C.A. (2011). Staff, space, and time as dimensions of organizational slack: A psychometric assessment. *Health Care Management Review*, 36(3):252-264.

Andermann, A., **GINSBURG, L.**, Norton, P., Arora, N., Bates, D.W., Wu, A.W., Larizgoitia, I. (2011). Core competencies for patient safety research: A cornerstone for global capacity strengthening. *Quality and Safety in Health Care*, 20:96-101.

**GINSBURG, L.**, Y. Chuang, P.G. Norton, W. Berta, D. Tregunno, P. Ng, J. Richardson. (2010). The relationship between organizational leadership for safety and learning from patient safety failure events. *Health Services Research*, 45(3):607-32.



- Berta, W., G. Teare, E. Gilbert, L. **GINSBURG**, L. Lemieux-Charles, D. Davis, S. Rappolt. (2010). Spanning the know-do gap: Understanding knowledge application and capacity in long-term care homes. *Social Science and Medicine*, 70(9):1326-34
- GINSBURG, L.**, Y. Chuang, P.G. Norton, W. Berta, D. Tregunno, P. Ng, J. Richardson. (2009). Development of a Measure of Patient Safety Event Learning Responses. *Health Services Research*, 44(6): 2123-2147.
- GINSBURG, L.**, Y. Chuang, J. Richardson, P.G. Norton, W. Berta, D. Tregunno, P. Ng. Categorizing Errors and Adverse Events for Learning: The provider perspective. (2009) *Healthcare Quarterly*, 12:154-160.
- GINSBURG, L.**, D. Gilin, D. Tregunno, P.G. Norton, M. Fleming, W. Flemons. (2009). Advancing Measurement of Patient Safety Culture. *Health Services Research*, 44(1): 205-224.
- GINSBURG, L.**, Lewis, S., Zackheim, L., Casebeer, A., & Norton, P.G. (2007). Revisiting interaction in knowledge translation. *Implementation Science*, 2(34). **“highly accessed”**<sup>1</sup>
- Chuang, Y., **GINSBURG, L.** and Berta, W. (2007). Learning from preventable adverse events in health care organizations: development of a multilevel model of learning and propositions. *Health Care Management Review*, 32(4).
- Berta, W., G. Teare, E. Gilbert, L. **GINSBURG, L.** Lemieux-Charles, D. Davis and S. Rappolt (2005). The Contingencies of Organizational Learning in Long-Term Care: Factors that Affect Innovation Adoption. *Health Care Management Review*, 30(4): 1-11.
- GINSBURG, L.**, P.G. Norton, S. Lewis, A. Casebeer. (2005) An educational intervention to enhance nurse leader perceptions of patient safety culture. *Health Services Research*. 40(4): 997-1020.
- GINSBURG, L.**, & Tregunno, D. (2005). New approaches to interprofessional education and collaborative practice: Lessons from the organizational change literature. *Journal of Interprofessional Care*, 19(1):177-187.
- Norton, P.G., **GINSBURG, L.**, Dunn, E., Beckett, R., Faulkner, D. (2004). Educational interventions to improve practice of non-specialty physicians in need who are identified by peer review. *The Journal of Continuing Education in the Health Professions*. 24:244-252.
- SOBERMAN GINSBURG, L.** (2003). Factors That Influence Line Managers' Perceptions Of Hospital Performance Data. *Health Services Research*. 38(1): 261-286.
- SOBERMAN, L.**, M. Murray, P.G. Norton and B. van Maris. (1997). Satisfaction of Residents and Families in Long Term Care: III. Dissemination of Results. *Quality Management in Health Care*, 5(3): 63-71.
- Norton, P.G., E.V. Dunn and **SOBERMAN, L.** (1997). What Factors Affect Quality of Care? Using the Peer Assessment Program in Ontario Family Practices. *Canadian Family Physician*, 43: 1739-1744.

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<sup>1</sup> BioMed Central makes use of article download statistics since they are a useful (though by no means perfect) way to identify articles that may be of broad interest. The **“highly accessed”** designation is used to identify those articles that have been especially highly accessed, relative to their age, and the journal in which they were published.

Norton, P.G., B. van Maris, **SOBERMAN, L** and M. Murray. (1996). Satisfaction of Residents and Families in Long Term Care: I. Construction and Application of a Tool. *Quality Management in Health Care*, 4(3): 38-46.

van Maris, B., **SOBERMAN, L** M. Murray and P.G. Norton. (1996). Satisfaction of Residents and Families in Long Term Care: II. Lessons Learned. *Quality Management in Health Care*, 4(3): 47-53.

Norton, P.G., E.V. Dunn and L.R. **SOBERMAN, L**. (1994). Family Practice in Ontario: How Physician Demographics Affect Practice Patterns. *Canadian Family Physician*, 40: 249-256.

### *Manuscripts Under Review*

**GINSBURG, L.**, Dhingra, N., Donaldson, L. The use of patient safety educational curricula in lower and middle income countries (LMICs): a two-stage cross-sectional study. *Bulletin of the WHO* (submitted January 2017).

El Morr, C., **GINSBURG, L.**, Nam, V., Woollard, S. Assessing LACE Index Performance in a Community Teaching Hospital. *Interactive Journal of Medical Research*. (submitted December 2016).

### *Published Abstracts (last 7 years)*

Estabrooks, C.E., Squires, J., Hayduk, L., Morgan, D., Cummings, G.G., **GINSBURG, L.**, Norton, P.G. (2015). Does organizational context influence the use of best practices by healthcare aides in residential long term care? *Implementation Science*, 10:S1, A64.

Estabrooks, C.A., Squires, J.E., Cummings, G.G., Morgan, D.G., Stewart, N., Teare, G.F., Norton, P.G., **GINSBURG, L.**, McGilton, K.S. (2012). The Influence of Organizational Context on Use of Research and Staff Outcomes in Healthcare Aides. *The Gerontologist*, 52(S1), 485-486.

Tin, D., Bain, L., Thorne, J.C., Nam, S., and **GINSBURG, L.** Clinical Utility of the Hospital Anxiety and Depression Scale for an Outpatient Fibromyalgia Education Program. *Arthritis & Rheumatism*, 64(S10), S1012

### *Refereed Book Chapters*

**GINSBURG, L.**, & Tregunno, D. (2006). Who's Culture is it Anyway: Perceptions of patient safety culture by different stakeholder groups. In A. L. Casebeer, A. Harrison, & A.L. Mark (Eds), *Innovations in Health Care: A Reality Check*. Hampshire: Palgrave Macmillan

Baker, G.R., **GINSBURG, L.**, Langley, A., (2004). "Information, Knowledge, Evidence and Organizational Decision Making" in L. Lemieux-Charles and F. Champagne (Eds.) *Multidisciplinary Perspectives on Evidence-Based Decision-Making in Health Care*. Toronto: University of Toronto Press.

**SOBERMAN GINSBURG, L.** (2001). Total quality management in health care: A goal setting approach. In J.D. Blair, J.D., Fottler, M.D., & Savage, G.F. (Eds.) *Advances in Health Care Management: Volume 2*. Greenwich, CN: JAI Press.

**SOBERMAN, L.,** M. Murray, P.G. Norton, B. van Maris. (1999). The Domains of Satisfaction in Long Term Care, in J. Cohen Mansfield, F. Ejaz, & P. Werner (Eds.) *Satisfaction Surveys in Long Term Care*. New York: Springer.

**SOBERMAN, L.,** (1999). "Immigration and the Canadian Federal Election of 1993: The Press as Political Educator," in H. Troper & M. Weinfeld (Eds.) *Ethnicity, politics, and public policy: case studies in Canadian diversity*. Toronto: University of Toronto Press.

### *Major Research Reports*

**GINSBURG, L.,** P.G. Norton, D. Tregunno (2012). MSI Patient Safety Culture Survey. Technical report of 2010 Survey Revisions. Final Report available soon at:  
<http://www.yorku.ca/patientsafety/psculture/questionnaire.htm>

**GINSBURG, L.,** P.G. Norton, E. Castel, M. Murray, & D. Tregunno (2010). MSI Patient Safety Culture Survey. 2010 Survey Revisions: Creating the MSI-2010. Final Report available at:  
<http://www.yorku.ca/patientsafety/psculture/questionnaire.htm>

**GINSBURG, L.,** E. Castel (2008). Patient Safety in Health Professional Education: Development Of A Questionnaire To Assess Student Learning. Final Report prepared from a grant from the Canadian Patient Safety Institute (CPSI).

**GINSBURG, L.,** D. Tregunno, , P.G. Norton, M. Fleming, D. Gilin, W. Flemons (2007). Perceptions of Patient Safety Culture in Six Canadian Healthcare Organizations. Final Report prepared from a grant from the Canadian Patient Safety Institute (CPSI).

**GINSBURG, L.** (2006). Perceptions of Patient Safety Culture in Four Manitoba Health Regions. Prepared for the Manitoba Institute for Patient Safety, Winnipeg, MB.

Oandasan, I., D'Amour, D., Zwarenstein, M., Barker, K., Purden, M., Beaulieu, M. D., Reeves, S., Nasmith, L., Bosco, C., **GINSBURG, L.,** & Tregunno, D. (2004). Interdisciplinary Education for Collaborative, Patient-Centred Practice: Research & Findings Report. Ottawa, ON: Health Canada.

Baker, G.R. and L.R. **SOBERMAN,** "System Integration and change: Methodology," and "System Integration and change: System Findings," in G.R. Baker, G.M. Anderson, A.D. Brown, I. McKillop, C. Montgomery, M. Murray, & G.H. Pink (Eds.). (2000). *Hospital Report '99: A balanced scorecard for Ontario acute care hospitals*. Toronto.

### *Invited Presentations*

April 2016 "Evaluation of an Intervention to Support an Interprofessional 'Speak Up' Culture" (with Bain L). Interprofessional Care Community of Practice and Wilson Centre Joint Research Rounds, Toronto, Canada (delivered remotely), April 25<sup>th</sup>, 2016.

- March 2016 **Invited Presentation. L. Ginsburg** “Focusing Quality and Safety for Global Healthcare Improvement”. 6th International Performance and Quality in Health Care Congress, March 4, 2016. Antalya, Turkey.
- May 2015 **Podcast. L. Ginsburg** “Patient Safety Culture and Patient Safety Climate”. W21 (Ward of the 21<sup>st</sup> Century Patient Safety Podcasts – Episode 41).
- November 2013 **Invited Presentation. L. Ginsburg** “Strategies for Organizational Culture Change”. Public Health Ontario “Just clean your hands symposium”, November 18-19, 2013. Toronto, Ontario.
- June 2013 **Invited Presentation. L. Ginsburg** “Safety culture in the context of Interprofessional Care”. Southlake Regional Health Centre Quality Rounds, June, 2013.
- February 2012 **Invited Presentation. L. Ginsburg** “Measuring Patient Safety Culture: Can we reveal the intangible”. ISMP Canada National Webinar, February 29, 2012.
- October 2011 **Invited Presentation. L. Ginsburg** “Our Patient Safety Culture: How can we reveal the intangible?”. Sunnybrook Health Science Centre Patient Safety Rounds, October 6, 2011. Toronto, Ontario.
- June 2011 **Invited Presentation. L. Ginsburg** “Patient Safety Culture: Looking at Measurement and Improvement”. Accreditation Canada Education Forum, June 21, 2010. Toronto, Ontario.
- February 2010 **Invited Presentation.** “How do Hospitals Learn from Patient Safety Events?”. Quality Healthcare Network Live – Taking a Call on Quality, February 25, 2010. Ontario Province-wide Interactive Conference Call.
- February 2008 **Invited Presentation.** “Creating leaders in patient safety research: Essential competencies for conducting research and translating evidence to reduce patient harm” Education and training in patient safety research - 1<sup>st</sup> meeting of the expert working group. WHO, Geneva, Switzerland, 18-19 February 2008
- October 2007 **Invited Presentation.** "Learning from Patient Safety Events". Research into Policy Seminar, Ontario Ministry of Health & Long Term Care, October 18, 2007

*Peer Reviewed Oral Conference Presentations (last 7 years)*

- November 2015 Monitoring and feedback of data quality in a longitudinal survey study: Methods, challenges and effects on interviewer performance. (with Hoben, M., Chamberlain, S.A., Ginsburg, L.R., Reid, C., Squires, J.E., Norton, P.G., Estabrooks, C.A.). 68th Annual Scientific Meeting of the Gerontological Society of America, Orlando, Florida, USA.
- September 2015 *The Evaluation of The Use of simulation to Support an Interprofessional “Just Speak Up” (JSU) Culture* (with Bain L, Blum B). The fifth Collaborating Across Borders Conference (CAB V), Roanoke, Virginia.
- May 2015 *Does organizational context influence best practice use of healthcare aides in Canadian Nursing Homes?* (with Squires, J.E., Estabrooks, C.A., Hayduk, L., Morgan, D., Cummings,

G.G., Ginsburg, L., Stewart, N., McGilton, K., Kang, S.H., Norton, P.G.). KT  
Canada Annual Scientific Meeting, Halifax, Nova Scotia.

- December 2014 *Does organizational context influence the use of best practices by healthcare aides in residential long term care?* (with Estabrooks, C.E., Squires, J., Hayduk, L., Morgan, D., Cummings, G.G., Ginsburg, L., Norton, P.G.). 7th Annual Conference on the Science of Dissemination and Implementation: Transforming Health Systems to Optimize Individual and Population Health, Bethesda, MD, USA.
- October 2014 *Evaluation of an Intervention To Support an Inter-professional "Just Speak Up" Culture* (with Bain L, Blum B) Centre for Quality Improvement and Patient Safety (C-QuIPS) Annual Research Meeting, Toronto, ON.
- November 2012 *The Influence of Organizational Context on Use of Research and Staff Outcomes in Healthcare Aides.* (with Estabrooks CA, Squires JE, Cummings GG, Morgan D, Stewart N, Teare G, Norton PG, Ginsberg L, McGilton K.) Gerontological Society of America's 65th Annual Scientific Meeting, San Diego, CA.
- October 2012 *Assessment of and the Factors that Influence Patient Safety Competence among Health Professionals at Entry to Practice* (with D. Tregunno, P. Norton, J Medves). International Society for Quality in Healthcare Annual Meeting, Geneva, Switzerland.
- October 2012 *The influence of organizational context on use of research and staff outcomes in healthcare aides.* (with Estabrooks CA, Squires JE, Cummings GG, Morgan D, Stewart N, Teare G, Norton PG, Ginsberg L, McGilton K, Hayduk LA, Kang SH). 41st Annual Scientific and Educational Meeting of the Canadian Association of Gerontology, Vancouver, BC.
- September 2012 *Exploring the Importance of the Theme of Hope in Patient Education Programs Across the Arthritis Spectrum.* (with Bain, L. Tin, D., Thorne, J.C., Veres, A.) Canadian Rheumatology Association. Toronto, ON.
- October 2010 *Can Individuals and Units Learn from Patient Safety Failures at the same Time?* (with Y. Chuang, P.Norton, W. Berta,). International Society for Quality in Healthcare Annual Meeting, Paris, France.
- October 2009 *The Relationship between Organizational Leadership for Safety and Learning From Patient Safety Events* (with Y. Chuang, P.Norton, W. Berta, D. Tregunno et al). International Society for Quality in Healthcare Annual Meeting, Dublin, Ireland.
- October 2007 *Can we learn only from Catastrophe?* (with Y. Chuang, P.Norton, W. Berta, D. Tregunno et al). Halifax 7: The Canadian Helathcare Safety Symposium, Ottawa.
- October 2007 *The Rhetoric and Reality of Safety Culture Measurement* (with D. Tregunno, P. Norton, M. Fleming, D. Gilin, W. Flemons). Halifax 7: The Canadian Helathcare Safety Symposium, Ottawa.
- September 2007 *Matryoshka Dolls: Learning from a small subset of Patient Safety Events* (with Y. Chuang, P.Norton, W. Berta, D. Tregunno et al).. 2007 Patient Safety Research: shaping the European agenda, Porto, Portugal.

September 2007     *Can we learn only from Catastrophe?* (with Y. Chuang, P.Norton, W. Berta, D. Tregunno et al). 2007 Patient Safety Research: shaping the European agenda, Porto, Portugal.

## ***K. Teaching Responsibilities***

### *Professional Education*

- November 2012, June 2012      Listening and Responding to Data – Full day session in the Certificate in Clinical Leadership Program, offered by the Faculty of Health, York University
- 2010, 2011, 2012      Evidence for Improving Patient Safety – 1/2 day session in the Certificate in Clinical Risk, Negligence and Claims Management, offered by Osgoode Law School, York University

### *Undergraduate Courses (York University)*

- Winter 2017      HLST 3400 – Topics in Quality and Safety in Health
- Fall 2016      HLST 3400 – Topics in Quality and Safety in Health
- Fall 2016      HLST 4200 – Applied Research Methods in Health (1 semester – 2 sections)
- Fall 2014      HLST 4200 – Applied Research Methods in Health (1 semester – 3 sections)
- Fall 2013      HLST 4200 – Applied Research Methods in Health (1 semester – 2 sections)
- Fall 2012      HLST 4200 – Applied Research Methods in Health (1 semester – 2 sections)
- Fall 2011      HLST 4200 – Applied Research Methods in Health (1 semester – 2 sections)
- Fall 2010      HLST 4200 – Applied Research Methods in Health (1 semester – 2 sections)
- Fall 2007      HLST 4200 – Applied Research Methods in Health (full year course)
- 2006 – 2007      HLST 4200 – Applied Research Methods in Health (full year course)
- 2005 – 2006      HLST 4200 – Applied Research Methods in Health (full year course)
- Fall 2005      HLST 4330 – Decision Making and Decision Support Systems in Healthcare
- Winter 2004      HLST 4330 – Decision Making and Decision Support Systems in Healthcare
- Winter 2004      HLST 3230 – Integrated Health Systems
- Spring 2003      HLST 3230 – Integrated Health Systems

## ***L. University Committees***

### *Current Departmental Activities (with Significant time commitment)*

- 2014 –      Curriculum Committee, School of Health Policy & Management
- 2011 –      Chair – File Preparation Committee, Member – Adjudicating Committee, School of Health Policy & Management
- 2012 – 2014      Chair – Hiring Committee, School of Health Policy & Management
- 2011      Member – Hiring Committee, School of Health Policy & Management